



## Holland America Line Extends Its Pause of Cruise Operations to All Departures Through Dec. 15, 2020

August 11, 2020

### Cancelled cruises include Caribbean, Mexico, Panama Canal and Australia

SEATTLE, Aug. 11, 2020 /PRNewswire/ -- With the continuation of travel and port restrictions due to global health concerns, Holland America Line is extending its pause of cruise operations and cancelling departures on all ships through Dec. 15, 2020.



**Holland America Line**<sup>®</sup>  
SAVOR THE JOURNEY

The pause extension affects Caribbean, Mexico, Panama Canal, Pacific Coastal, South America, Antarctica, Hawaii, South Pacific, Australia and Asia itineraries.

#### Guests Automatically Receive Bonus Future Cruise Credit

Those with impacted cruises automatically will be cancelled, and no action is needed for guests opting for the Future Cruise Credit (FCC). All guests will receive an FCC per person as follows:

- **Paid in Full:** Those who had paid in full will receive 125% FCC of the base cruise fare paid to Holland America Line.
- **Not Paid in Full:** Those with bookings not paid in full will receive an FCC of double the amount of the deposit paid for the cruise. The minimum FCC is \$100 and the maximum will be an amount up to the base cruise fare paid.

The FCC is valid for 12 months from the date of issue and may be used to book sailings departing through Dec. 31, 2022. All other funds paid to Holland America Line may be transferred to a new booking or will automatically be refunded via the method of payment used to purchase the services.

#### Full Refund Option Also Available

Guests who prefer a 100% refund of monies paid to Holland America Line can visit the [Cancellation Preferences form](#) to indicate this preference no later than Sept. 15, 2020.

The above options are not applicable to guests booked on a charter sailing. Other booking and cancellation conditions and policies may apply if the cruise was not booked through Holland America Line. See the terms and conditions in the [Cancellation Preferences form](#) for all details.

Recognizing the vital role travel advisors play in the success of the cruise industry, Holland America Line will protect travel advisor commissions on bookings for cancelled cruises that were paid in full and for the total amount of the FCC when rebooked.

As previously announced, Holland America Line paused global cruise operations and cancelled all Alaska, Europe and Canada/New England cruises for 2020; additional departures from the port of Vancouver, British Columbia, Canada, in 2020; and select Hawaii itineraries for early 2021.

For more information about Holland America Line, consult a travel advisor, call 1-877-SAIL HAL (877-724-5425) or visit [hollandamerica.com](http://hollandamerica.com).

Find Holland America Line on [Twitter](#), [Facebook](#) and the [Holland America Blog](#). Access all social media outlets via the home page at [hollandamerica.com](http://hollandamerica.com).

#### About Holland America Line [a division of Carnival Corporation and plc (NYSE: CCL and CUK)]

Holland America Line has been exploring the world since 1873 and was the first cruise line to offer adventures to Alaska and the Yukon more than 70 years ago. Its fleet of premium ships visits more than 470 ports in 98 countries around the world, offering an ideal mid-sized ship experience. A third Pinnacle-class ship, *Rotterdam*, is under construction and will join the fleet in July 2021.

The leader in premium cruising, Holland America Line's ships feature innovative initiatives and a diverse range of enriching experiences focused on destination exploration and personalized travel. The best live music at sea fills each evening at Music Walk, and dining venues feature exclusive selections from Holland America Line's esteemed Culinary Council, comprising world-famous chefs.

In light of COVID-19, Holland America Line is currently assessing enhanced health and safety protocols and how they may impact future cruises. Actual offerings may vary from what is displayed. Stay updated on current [Travel Advisories](#) and [Health & Safety protocols](#).

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