

Holland America Line's ms Eurodam Continues to Set Records with 12th Consecutive Score of 100 on U.S. Public Health Inspection

September 26, 2017

Score marks the longest streak of perfect 100s in cruise industry

<u>Seattle, Wash., Sept. 26, 2017</u> — Holland America Line'sms Eurodam made it an even dozen by earning its 12th consecutive perfect score of 100 on a routine United States Public Health (USPH) inspection conducted by the U.S. Centers for Disease Control and Prevention (CDC). The six-year run of perfect scores continues to set records in both the cruise industry and company history.

Eurodam's unannounced USPH inspection was held Sept. 16, 2017, during a turnaround in Seattle at the start of a seven-day Alaska cruise. The perfect score follows soon after *ms Zaandam*'s June score of 100 on its USPH inspection.

"As the impressive streak continues and the commitment to earning that perfect 100 remains steadfast, the *Eurodam* team has proven their ability to maintain the highest standards with each inspection," said Orlando Ashford, president of Holland America Line. "I'm proud to once again say congratulations to everyone, both shoreside and on board, who continues to put forth relentless hard work and dedication in this critically important area."

Over the past three years, Holland America Line ships have achieved a perfect 100 more than 20 times. In addition to *Eurodam* and *Zaandam* this year, *ms Koningsdam* and *ms Oosterdam* received perfect scores in March.

CDC inspections are part of the Vessel Sanitation Program, which was introduced in the early 1970s and is required for all passenger ships that call at a U.S. port. The inspections are unannounced and are carried out by officials from the United States Public Health Service twice a year for every cruise ship. Health Canada's Cruise Ship Inspection Program harmonizes with the United States' CDC Vessel Sanitation Program, and inspections are conducted once a year when cruise ships visit Canadian ports.

The score, on a scale from one to 100, is assigned on the basis of a checklist involving dozens of areas of assessment encompassing hygiene and sanitation of food (from storage to preparation), overall galley cleanliness, water, shipboard personnel and the ship as a whole.

For more information about Holland America Line, consult a travel professional, call 1-877-SAIL-HAL (1-877-724-5425) or visit hollandamerica.com.

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Find Holland America Line on Twitter, Facebook and the Holland America Blog. Access all social media outlets via the Online Communities quick link on the home page at hollandamerica.com.

About Holland America Line [a division of Carnival Corporation and plc (NYSE: CCL and CUK)]

Holland America Line's fleet of 14 ships offers more than 500 cruises to more than 400 ports in 98 countries, territories or dependencies around the world. From shorter getaways to 113-day itineraries, the company's cruises visit all seven continents, with highlights including Antarctica explorations, South America circumnavigations, Cuba cruises and exotic Australia/New Zealand and Asia voyages; four annual Grand Voyages; and popular sailings to the Caribbean, Alaska, Mexico, Canada and New England, Bermuda, Europe and the Panama Canal. The line welcomed *ms Koningsdam* in 2016 and has a second Pinnacle-class ship, *ms Nieuw Statendam*, to be delivered in December 2018. A third Pinnacle-class ship, due for delivery in 2021, recently was announced.

The company is undergoing \$300 million in brand enhancements to secure its position as the leader in premium cruising. Fleetwide, the ships feature innovative initiatives and a diverse range of enriching experiences focused on destination immersion and personalized travel. Guests can expand their knowledge through an exclusive partnership with O, The Oprah Magazine; during an America's Test Kitchen show; at Explorations Café presented by The New York Times; and by taking a Digital Workshop powered by Windows. Outstanding entertainment fills each evening at venues including Lincoln Center Stage, Billboard Onboard and B.B. King's Blues Club. The dining experience can be savored at a variety of restaurants with menus that feature selections from Holland America Line's esteemed Culinary Council, comprising world-famous chefs who design dishes exclusively for our guests.

CONTACT: Sally Andrews **PHONE:** 800-637-5029

EMAIL: pr@hollandamerica.com