

## Holland America Line's ms Noordam and ms Veendam Achieve Perfect Scores of 100 on United States Public Health Inspection

September 15, 2015

Ships deliver seventeenth perfect score for the company in 2015

<u>Seattle, Wash., Sept. 15, 2015</u> — On recent routine United States Public Health inspections conducted by the U.S. Centers for Disease Control and Prevention, Holland America Line's *ms Noordam* achieved a perfect score of 100, marking the ship's second consecutive perfect score, and *ms Veendam* also scored 100. Additionally, *Veendam* earned a near-perfect score of 99 on an inspection conducted by Health Canada.

*Veendam*'s unannounced U.S.P.H. inspection was held Aug. 29 during a turn-around call at Boston, Massachusetts, while the Health Canada inspection was July 21, 2015 at Charlottetown, Prince Edward Island, during a seven-day Canada/New England cruise.

Noordam's unannounced inspection was also conducted July 21, while the ship was at Skagway, Alaska, during a seven-day cruise roundtrip from Vancouver, British Columbia. Prior to that inspection, Noordam had received a perfect score of 100 in January 2015 during a call at Fort Lauderdale, Florida.

"Congratulations to the teams on *Noordam* and *Veendam* who worked diligently to achieve these exceptional scores," said Orlando Ashford, president of Holland America Line. "Our ships' staff and everyone involved in the inspections take great pride in these accomplishments, and their hard work and dedication are to be commended."

Also this year, *ms Eurodam* achieved its eighth consecutive U.S.P.H. score of 100, *ms Statendam* received its third consecutive 100, and *ms Nieuw Amsterdam*, *ms Ryndam*, *ms Zuiderdam* and *ms Westerdam* also earned perfect scores. In 2015, eight Holland America Line ships have received a total of seventeen perfect scores.

CDC inspections are part of the Vessel Sanitation Program, which was introduced in the early 1970s and is required for all passenger ships that call at a U.S. port. The inspections are unannounced and are carried out by officials from the United States Public Health Service twice a year for every cruise ship. Health Canada's Cruise Ship Inspection Program is harmonized with the United States' CDC Vessel Sanitation Program and inspections are conducted once a year when cruise ships visit Canadian ports.

The score, on a scale from one to 100, is assigned on the basis of a checklist involving dozens of areas of assessment, encompassing hygiene and sanitation of food (from storage to preparation), overall galley cleanliness, water, shipboard personnel and the ship as a whole.

For more information about Holland America Line, contact a travel professional or call 1-877-SAIL-HAL (1-877-724-5425) or visit hollandamerica.com.

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About Holland America Line [a division of Carnival Corporation and plc (NYSE: CCL and CUK)]

Holland America Line's fleet of 15 ships offers more than 500 cruises to 415 ports in 98 countries, territories or dependencies. One- to 110-day itineraries visit all seven continents, and highlights include Antarctica, South America, Australia/New Zealand and Asia voyages; four annual Grand Voyages; and popular sailings to ports in the Caribbean, Alaska, Mexico, Canada/New England, Europe and the Panama Canal. The line currently has a new 2,650-guest ship, *ms Koningsdam*, on order for delivery in April 2016 from Fincantieri shipyard, as well as a second Pinnacle Class ship due for delivery in November 2018.

Fleetwide, the company features Signature of Excellence enhancements, a commitment totaling more than \$500 million, that showcase the Culinary Arts Center presented by Food & Wine magazine — a state-of-the-art onboard show kitchen where more than 60 celebrated guest chefs and culinary experts provide cooking demonstrations and classes — Explorations Café powered by The New York Times, Digital Workshop powered by Windows, teens-only activity areas and all-new stateroom amenities highlighted by flat-panel TVs and plush Euro-top Mariner's Dream Beds.

**CONTACT:** Sally Andrews **PHONE:** 800-637-5029

**EMAIL:** pr@hollandamerica.com